



CUSTOMER SERVICE

Phone: (213) 747-0713

Email: customercare@graysonshop.com

RETURN ADDRESS

ATTN: GraysonShop

1825 S. Hill St.

Los Angeles, CA 90015

Order Number	
Name (first, last)	
Email Address	

Product Code	Description	Quantity	Price	Reason Code

REASON FOR RETURN

FIT	
Description	Code
Too Small	T X
Too Large	T B
Too Long	T L
Too Short	T S

QUALITY	
Description	Code
Poor Fabric	P F
Poor Construction	C O

SERVICE	
Description	Code
Arrived Late	L T
Wrong Item	W I
Damaged	D M
Not as Pictured	N P

OTHER	
Description	Code
Did not Like	D L
Returning Gift	R G

RETURNS & EXCHANGES

Unwashed, unworn, or defective merchandise may be returned within 14 days from the date merchandise was received. Item(s) must be returned in condition received or merchandise may be returned to sender.

All sales items (prices ending in .99) are FINAL SALE.

Refunds will be credited to original credit card only within 7 business days after being received.

Shipping is non-refundable, except in cases where we made an error.

Exchanges can only be made with the same product in another color or size. We are unable at this time to process an exchange for a different item. If a different item is desired, a return will have to be made on the original item and a new order will have to be placed.

All returns are recommended to be sent via a traceable carrier such as USPS, UPS or FedEx. Grayson Shop is not responsible for packages not received if sent via a non-traceable method. Returns must be shipped prepaid.